

HarMONY BASE — Limited Commercial Warranty

All Profiles · Distributed by Advanced Flooring Concepts

WARRANTY COVERAGE

Advanced Flooring Concepts (AFC), as authorized distributor of HarMONY BASE rubber wall base manufactured by Allstate Rubber, warrants that HarMONY BASE products are free from manufacturing defects in material and workmanship for a period of **five (5) years** from the date of original installation under normal commercial use conditions.

WHAT IS COVERED

- Manufacturing defects in material composition or workmanship.
- Premature cracking, splitting, or delamination under normal use conditions.
- Significant color fading or discoloration not caused by chemical exposure or improper cleaning.
- Dimensional instability (shrinkage or expansion) beyond normal tolerances under specified conditions.

WHAT IS NOT COVERED

- Damage caused by improper installation, including failure to follow AFC installation guidelines.
- Damage caused by improper surface preparation, including installation over contaminated, wet, or unprepared surfaces.
- Damage caused by chemical exposure, including solvents, harsh cleaning agents, or industrial chemicals.
- Damage caused by physical abuse, impact, or misuse.
- Normal wear and tear, including minor scuffs and surface marks.
- Color variation between production lots — rubber products may exhibit minor lot-to-lot color variation.
- Damage caused by flooding, standing water, or moisture infiltration from the substrate.
- Products installed in conditions outside the specified temperature and humidity ranges.
- Products that have been modified, cut, or altered after delivery.

WARRANTY CLAIM PROCEDURE

Step 1 — Contact AFC

Contact Advanced Flooring Concepts at (512) 503-2106 or info@advancedflooringc.com within the warranty period to initiate a claim.

Step 2 — Provide Documentation

Provide proof of purchase, installation date, project address, and photographs documenting the defect.

Step 3 — AFC Review

AFC will review the claim and may request a site inspection or material sample. Claims will be reviewed within 10 business days of receiving complete documentation.

Step 4 — Resolution

If the claim is approved, AFC will, at its sole discretion, provide replacement material, credit toward future purchase, or reimbursement for the defective material. AFC's liability is limited to the cost of the original material only and does not include labor, removal, or reinstallation costs.

LIMITATION OF LIABILITY

THIS WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY AFC FOR HARMONY BASE PRODUCTS. AFC MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AFC'S TOTAL LIABILITY UNDER THIS WARRANTY SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE OF THE DEFECTIVE MATERIAL. AFC SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES ARISING FROM THE USE OR INABILITY TO USE THE PRODUCT.

WARRANTY CONDITIONS

This warranty applies only to products installed in accordance with AFC's published installation guidelines and used under normal commercial conditions. This warranty is non-transferable and applies only to the original purchaser. This warranty gives you specific legal rights; you may also have other rights which vary by state.

To Order or Request Samples:

(512) 503-2106 | info@advancedflooringc.com | www.advancedflooringc.com